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January 11, 1999

To Whom It May Concern;

I have had the pleasure of working with Hal Krause during the planning, purchasing, set up, and operation phases of new hardware and software systems for the Shechtman Group. During what could have been a very stressful situation I have found Hal to be not only knowledgeable in the various possibilities for software and equipment to accomplish what we wanted to do but also very perceptive in human factors such as varied working styles of people as well. Hal does not just supply equipment; he will observe, assess, and participate in procuring the best product for your organization. Hal is very responsive to feedback and actively monitors the effectiveness of the new equipment or software.

Respectfully,

Mary Krager

Personal Assistant
The Shechtman Group

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